

No Booking Fee
when you book direct

**You are
Central to Us**

Travel Direct
from your local station


GRAND CENTRAL
by arriva

**6th June to
11th September 2021**

USEFUL INFORMATION

Train times and services are subject to change in light of Government guidelines. Please check before you travel.



Buying your ticket

Buy your train tickets with no booking fee at [grandcentralrail.com](https://www.grandcentralrail.com) or by calling 0345 603 4852.



E-tickets

You can buy and display tickets on your mobile device using our app. More information: [grandcentralrail.com/e-ticket](https://www.grandcentralrail.com/e-ticket)



Carnet tickets

Frequent travellers could save money by using Carnet tickets for journeys to/from London. See [grandcentralrail.com/carnets](https://www.grandcentralrail.com/carnets) for details.



Travelling in a group?

Discounted fares are available for groups, simply visit [grandcentralrail.com/groups](https://www.grandcentralrail.com/groups) for more information.



Assisted Travel

Book assisted travel by calling 0345 603 4852 or by using the Text Relay service: 18001 0344 811 0072. Please try to provide at least 24 hours' notice if assistance is required. Seating plans for our trains can be found at: [grandcentralrail.com/help/travel-assistance/](https://www.grandcentralrail.com/help/travel-assistance/)



Luggage and large items

Luggage space is available between the seat backs, on overhead racks and at the end of the carriage. For large items of luggage, storage is available at both ends of the train.



Cycle storage

You can now reserve a space for your bike before you travel by calling 0345 603 4852 (Option 5)*.

The information contained in this leaflet is correct at date of publication but changes may occur. *Subject to availability.

ON BOARD

Train times and services are subject to change in light of Government guidelines. Please check before you travel.



Staying safe on board

Please wear a face covering, unless exempt and keep your distance from other passengers where possible.



Free Wi-Fi*

For passengers in both standard and First Class. If you are having trouble connecting please call the Wi-Fi support line on 0208 028 0371.



Power on the move*

Power sockets are available in most carriages for charging laptops and mobile phones.



No smoking

Smoking is not permitted on our trains (including electronic cigarettes) or at stations.



Lost property

Please refer to [grandcentralrail.com/lost-property](https://www.grandcentralrail.com/lost-property) for more information regarding lost property.



Travel with confidence

We're keeping our services up to date with Government and public health guidance.



Contact us

We want every journey you take with Grand Central to be enjoyable and memorable. If you have any problems during your journey with us please make our on-board team aware. They are trained to help you and will try to resolve any issue straight away.

If you are delayed while travelling on a Grand Central train, you may be entitled to compensation. For more information please visit [grandcentralrail.com/compensation](https://www.grandcentralrail.com/compensation), where you will find our compensation form. If you decide not to use your ticket to make all or part of your intended journey, you may be eligible for a refund. Please visit [grandcentralrail.com/refund](https://www.grandcentralrail.com/refund) for more information.

We love to talk! Our friendly, Sheffield-based Customer Relations team are on hand to help with any queries.

Call us on **0345 603 4852** (Monday - Friday 08:00-18:00).

Post: **Customer Relations Manager, Grand Central, PO Box 5871, Sheffield, S1 9GP.**

Email: customer.services@grandcentralrail.com

Twitter: [@GC_Rail](https://twitter.com/GC_Rail)



Ombudsman

The Rail Ombudsman offers an independent, free and expert service to investigate unresolved complaints about train companies. We will always try our best to put things right, but if you are unhappy with the way your comments have been addressed, you may contact the Rail Ombudsman by:

Website: www.railombudsman.org

Telephone: **0330 094 0362**

Textphone: **0330 094 0363**

Email: info@railombudsman.org

Twitter: [@RailOmbudsman](https://twitter.com/RailOmbudsman)

Post: **FREEPOST - RAIL OMBUDSMAN**

Ref: GCT0520



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@GC_Rail



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**Train
Times**

online | mobile | app

grandcentralrail.com

Train times and services are subject to change in light of Government guidelines. Please check before you travel.

West Riding & Doncaster



Bradford Interchange

For Leeds and Aire Valley
(via Forster Square)



Low Moor



Halifax

For Manchester, Rochdale
and Blackburn



Brighouse

For Manchester, Dewsbury
and Huddersfield



Mirfield

For Manchester, Dewsbury,
Huddersfield and Leeds



Wakefield Kirkgate

For Wakefield Westgate,
Leeds, Sheffield, Nottingham
and Barnsley



Pontefract Monkhill

For Knottingley and Castleford



Doncaster

For Leeds, Hull, Sheffield,
Derby, Birmingham,
Lincoln, Scunthorpe,
Cleethorpes, South and
West England, Newcastle
and Scotland

- Car parking

Step Free Access

Disabled assistance

Self-Service ticket machine

Ticket office

Waiting Rooms
- Refreshments

Bicycle storage

Toilets (open times vary)

ATM

Taxi rank

Left luggage
- Coming soon*

Staff for all or part of most days

Train Times 6th June to 11th September 2021

Train times and services are subject to change in light of Government guidelines. Please check before you travel.
Visit [grandcentralrail.com](https://www.grandcentralrail.com) for travel updates.

WEST RIDING - Bradford Interchange to London Kings Cross

Southbound Departures	Monday to Friday			Saturday			Sunday			
Bradford Interchange	06:56	10:22	14:50	06:55	10:22	15:23	07:57	12:09	15:08	15:59
Low Moor	07:02	10:28	14:56	07:02	10:28	15:29	08:04	12:15	15:14	16:05
Halifax	07:10	10:36	15:03	07:10	10:36	15:36	08:11	12:22	15:21	16:12
Brighouse	07:20	10:47	15:17	07:20	10:47	15:48	08:21	12:32	15:36	16:22
Mirfield	07:26	10:54	15:24	07:27	10:55	15:56	08:29	12:39	15:43	16:30
Wakefield Kirkgate	07:40	11:14	15:39	07:40	11:14	16:16	08:46	12:56	16:02	16:44
Pontefract Monkhill	07:59	11:34	15:55	07:59	11:32	16:33	-	-	-	-
Doncaster	08:31	12:03	16:22	08:33	12:04	17:08	09:11	13:21	16:27	17:13
London Kings Cross (Arrive)	10:09	13:44	18:08	10:07	13:44	18:47	10:40	14:53	17:58	18:44

Northbound Departures	Monday to Friday			Saturday			Sunday			
London Kings Cross	10:57	16:27	19:48	10:48	16:27	19:57	11:50	15:50	18:53	19:26
Doncaster	12:35	18:04	21:22	12:22	18:05	21:34	13:21	17:22	20:39	21:00
Pontefract Monkhill	12:58	-	-	-	-	22:03	-	-	-	-
Wakefield Kirkgate	13:15	18:31	21:51	12:50	18:31	22:21	13:45	17:51	21:00	21:24
Mirfield	13:27	18:46	22:03	13:02	18:46	22:33	13:58	18:03	21:16	21:39
Brighouse	13:36	18:54	22:11	13:10	18:54	22:41	14:06	18:11	21:23	21:46
Halifax	13:48	19:06	22:26	13:20	19:05	22:55	14:19	18:22	21:34	21:58
Low Moor	13:55	19:14	22:34	13:27	19:13	23:02	14:27	18:30	21:41	22:06
Bradford Interchange (Arrive)	14:02	19:21	22:41	13:35	19:19	23:11	14:35	18:37	21:28	22:13

These times may vary at the weekends to allow track improvement work to take place.
Please check before travelling by visiting [grandcentralrail.com](https://www.grandcentralrail.com) or calling 03457 48 49 50

NORTH EAST - Sunderland to London Kings Cross

Southbound Departures	Monday to Friday				Saturday				Sunday			
Sunderland	06:43	08:44	12:30	15:30	06:43	08:28	12:18	15:29	09:23	12:12	14:12	18:12
Hartlepool	07:05	09:08	12:55	15:54	07:08	08:53	12:42	15:53	09:47	12:36	14:39	18:36
Eaglescliffe	07:35	09:39	13:14	16:15	07:35	09:15	13:01	16:13	10:07	12:57	14:58	18:57
Northallerton	07:55	09:59	13:39	16:33	07:55	09:33	13:19	16:33	10:25	13:15	15:18	19:20
Thirsk	08:03	10:08	13:48	16:43	08:04	09:42	13:28	16:43	10:34	13:25	15:27	19:29
York	08:22	10:26	14:07	17:06	08:22	10:09	13:48	17:06	10:54	13:47	15:48	19:49
London Kings Cross (Arrive)	10:14	12:31	16:08	19:08	10:15	12:14	15:44	19:06	12:41	15:42	17:42	21:42

Northbound Departures	Monday to Friday					Saturday				Sunday		
London Kings Cross	08:27*	11:27	12:56	16:48	19:27	11:27	13:18	16:48	19:27	13:48	16:53	18:22
York	10:25	13:23	14:51	18:43	21:23	13:23	15:15	18:45	21:23	15:38	18:41	20:12
Thirsk	10:43	13:40	15:14	19:01	21:40	13:40	15:37	19:03	21:39	15:55	19:00	20:29
Northallerton	10:59	13:49	15:23	19:10	21:49	13:49	15:45	19:12	21:48	16:07	19:11	20:43
Eaglescliffe	11:17	14:04	15:46	19:28	22:05	14:04	16:03	19:30	22:04	16:24	19:32	21:01
Hartlepool	11:38	14:24	16:12	19:53	22:24	14:24	16:23	19:55	22:25	16:46	19:55	21:26
Sunderland (Arrive)	12:04	14:51	16:38	20:21	22:52	14:51	16:51	20:21	22:52	17:10	20:21	21:51

*Service running on Mondays only

grandcentralrail.com



London Kings Cross

For London Underground and Eurostar services to international destinations

North East & York

Sunderland

For Tyne and Wear Metro
services to Newcastle
Airport and South Hylton
for Heworth and Newcastle



Hartlepool



Eaglescliffe

For Darlington, Middlesbrough,
Saltburn and Whitby



Northallerton

For Darlington, Yarm
and Middlesbrough



Thirsk

(Step free access to platforms
and ticket office is only
available via a foot crossing
when the station is staffed)



York

For Scotland,
Scarborough, Harrogate,
Leeds, Hull, South and
West England, Sheffield
and Birmingham



We recommend the Large APCOA car
park on the west side of York Station,
just off Leeman Road. It's cheaper than
the main car park.

Pay at the machine, use [RingGo.co.uk](https://www.ringgo.co.uk)
or call 03452 22 42 24

For seasonal tickets or other queries
Email contactus@apcoa.com

