



USEFUL INFORMATION



Buying your ticket

Buy your train tickets with no booking fees at **grandcentralrail.com**, download our app or call 0345 603 4852 (Option 3).



E-tickets

You can display tickets on your mobile device using our app. More information: grandcentralrail.com/tickets/ticket-types/e-tickets



Travelling in a group?

Discounted fares are available for groups, simply visit **grandcentralrail.com/groups** for more information.



Assisted Travel

Book assisted travel by calling 0345 603 4852 (Option 1) or by using the Text Relay service: 18001 0344 811 0072. Please try to provide at least 2 hours notice if assistance is required. Seating plans for our trains can be found at:

grandcentralrail.com/help/travel-assistance



Cycle Storage*

You can now reserve a space for your bike before you travel by calling 0345 603 4852 (Option 4 then option 1). More information grandcentralrail.com/travelling-with-gc/on-board/cyclists-luggage



Multi-buy discount tickets

Frequent travellers could save money by using multi-buy discount tickets for journeys to/from London. See **grandcentralrail.com/tickets/multi-buy-tickets** for details.

The information contained in this leaflet is correct at date of publication but changes may occur.

* Subject to availability.

ON BOARD



Luggage and large items

Luggage space is available between the seat backs, on overhead racks and at the end of the carriage. For large items of luggage, storage is available at both ends of the train. More information:

grandcentralrail.com/travelling-with-gc/on-board/cyclists-luggage.



Free Wi-Fi*

For passengers in both Standard and First Class. If you are having trouble connecting please call the Wi-Fi support line on 0208 028 0371.



Power on the move*

Power sockets are available in most carriages for charging laptops and mobile phones.



No smoking

Smoking is not permitted on our trains (including electronic cigarettes) or at stations.



Lost property

Please refer to **grandcentralrail.com/help/lost-property** for more information regarding lost property.



Refreshments*

Order refreshments from your seat and our on-board crew will deliver it to your seat.



Journey Central

Access our on-board portal and keep up to date with your trains latest information and updates on your journey.











AFTER THE JOURNEY

Contact us

We want every journey you take with Grand Central to be enjoyable and memorable. If you have any problems during your journey with us please make our on-board team aware. They are trained to help you and will try to resolve any issue straight away.

If you are delayed while travelling on a Grand Central train, you may be entitled to compensation. For more information please visit **grandcentralrail.com/help/refunds-and-compensation**, where you will find our compensation form. If you decide not to use your ticket to make all or part of your intended journey, you may be eligible for a refund. Please visit **grandcentralrail.com/help/refunds-and-compensation** for more information.

We love to talk! Our friendly Wakefield-based Customer Relations team are on hand to help with any queries.

Call us on **0345 603 4852** (Monday-Friday 09:00-17:00). Post: **Customer Relations Manager, Grand Central Rail, Ground Floor, Wakefield Kirkgate Station, Monk Street, Wakefield, WF1 4EL.**

Email: customer.services@grandcentralrail.com X: @GC_Rail



Ombudsman

The Rail Ombudsman offers an independent, free and expert service to investigate unresolved complaints about train companies. We will always try our best to put things right, but if you are unhappy with the way your comments have been addressed, you may contact the Rail Ombudsman by:

Website: www.railombudsman.org
Telephone: 0330 094 0362
Textphone: 0330 094 0363
Email: info@railombudsman.org
X: @RailOmbudsman

Post: FREEPOST - RAIL OMBUDSMAN Ref: GCT0520

TRAIN SUNDAY 15 DECEMBER 2024 SATURDAY 17 MAY 2025

grandcentralrail.com

Train times and services are subject to change.
Please check before you travel

Train Times Sunday 15 December 2024 - Saturday 17 May 2025

Please check before you travel. Visit grandcentralrail.com/travelling-with-gc or download our app to find live travel updates.

WEST RIDING - Bradford Interchange to London Kings Cross														
Southbound Departures	Mond	ay to Fr	iday		Satur	day			Sunday					
Bradford Interchange	06:59	07:57	10:23	14:49	06:59	08:46	10:23	15:27	08:04	12:10	15:11	15:59		
Low Moor	07:05	08:04	10:29	14:55	07:05	08:52	10:29	15:33	08:10	12:16	15:17	16:05		
Halifax	07:12	08:11	10:40	15:02	07:12	09:00	10:40	15:41	08:17	12:23	15:25	16:12		
Brighouse	07:22	08:23	10:54	15:12	07:22	09:11	10:55	15:55	08:28	12:35	15:35	16:22		
Mirfield	07:29	08:30	11:02	15:19	07:29	09:18	11:02	16:02	08:35	12:43	15:42	16:29		
Wakefield Kirkgate	07:47	08:56	11:17	15:38	07:45	09:42	11:20	16:20	08:49	12:59	15:58	16:45		
Pontefract Monkhill	08:02	09:10	11:34	15:52	08:00	09:57	11:35	16:34	-	-	-	-		
Doncaster	08:31	09:35	12:04	16:23	08:29	10:24	12:04	17:05	09:11	13:22	16:25	17:11		
Peterborough	-	-	-	17:19	-	-	-	17:53	-	-	-	-		
London Kings Cross (Arrive)	10:07	11:14	13:44	18:05	10:07	12:01	13:44	18:47	10:40	14:51	17:56	18:42		

Northbound Departures	Mond	ay to Fr	iday		Satur	day			Sunday					
London Kings Cross	10:57	14:56	16:27	19:48	10:48	15:25	16:27	19:57	11:50	15:50	18:53	19:27		
Peterborough	11:46	-	-	-	-	-	-	20:44	-	-	-	-		
Doncaster	12:35	16:31	18:02	21:19	12:22	17:02	18:02	21:34	13:20	17:21	20:39	21:00		
Pontefract Monkhill	12:59	16:55	-	-	-	-	-	21:58	-	-	-	-		
Wakefield Kirkgate	13:16	17:13	18:36	21:43	12:52	17:24	18:36	22:15	13:43	17:50	21:03	21:22		
Mirfield	13:30	17:27	18:50	21:56	13:04	17:37	18:50	22:27	13:55	18:02	21:15	21:34		
Brighouse	13:38	17:34	18:57	22:03	13:13	17:44	18:57	22:34	14:02	18:10	21:22	21:46		
Halifax	13:49	17:45	19:10	22:15	13:23	17:58	19:10	22:46	14:13	18:21	21:33	22:00		
Low Moor	13:56	17:53	19:17	22:22	13:30	18:05	19:17	22:53	14:20	18:28	21:40	22:07		
Bradford Interchange (Arrive)	14:03	18:00	19:24	22:29	13:37	18:12	19:24	23:00	14:27	18:35	21:47	22:14		

Peak service

Peak service

NORTH EAST - Sunderland to London Kings Cross																			
Southbound Departures	Mond	lay to	Friday				Saturday							Sunday					
Sunderland	06:46	08:53	10:17	12:30	15:30	17:30	06:44	08:29	09:55	12:19	15:31	17:30	09:24	10:28	12:13	14:14	18:14		
Hartlepool	07:15	09:20	10:44	12:54	15:54	18:00	07:14	08:54	10:22	12:43	15:54	17:53	09:49	10:52	12:38	14:40	18:40		
Eaglescliffe	07:35	09:40	11:04	13:15	16:15	18:20	07:35	09:14	10:46	13:03	16:21	18:14	10:08	11:13	12:57	14:59	19:01		
Northallerton	07:55	09:59	11:23	13:40	16:33	18:41	07:54	09:33	11:05	13:21	16:40	18:33	10:26	11:33	13:15	15:17	19:21		
Thirsk	08:04	10:08	11:32	13:49	16:43	18:54	08:04	09:47	11:23	13:30	16:51	18:43	10:36	11:43	13:25	15:26	19:30		
York	08:23	10:28	11:54	14:08	17:10	19:13	08:22	10:10	11:50	13:51	17:11	19:02	10:55	12:03	13:46	15:48	19:49		
Peterborough	-	-	13:04	-	-	-	-	-	13:01	-	-	-	-	-	-	-	-		
London Kings Cross (Arrive)	10:14	12:31	13:53	16:06	19:06	21:06	10:14	12:14	13:50	15:44	19:07	20:58	12:41	13:49	15:41	17:41	21:41		

Northbound Departures	Monday to Friday							Saturday							Sunday					
London Kings Cross	08:26	11:27	12:56	14:27	16:48	19:27	07:48	11:27	13:18	14:27	16:48	19:27	09:55	13:50	15:23	16:53	18:23			
Peterborough	09:13	-	-	-	-	-	08:36	-	-	-	-	-	-	-	-	-	-			
York	10:25	13:23	14:51	16:20	18:46	21:23	09:45	13:23	15:15	16:25	18:48	21:22	11:42	15:38	17:26	18:42	20:12			
Thirsk	10:43	13:39	15:08	16:37	19:02	21:40	10:03	13:40	15:32	16:42	19:05	21:39	11:59	15:55	17:43	19:02	20:29			
Northallerton	10:59	13:48	15:17	16:47	19:11	21:49	10:14	13:48	15:43	17:00	19:13	21:49	12:07	16:04	17:58	19:13	20:39			
Eaglescliffe	11:17	14:04	15:33	17:04	19:29	22:05	10:30	14:05	16:03	17:17	19:30	22:06	12:25	16:21	18:15	19:30	20:56			
Hartlepool	11:38	14:23	15:56	17:25	19:50	22:26	10:50	14:24	16:24	17:39	19:51	22:26	12:45	16:41	18:34	19:52	21:16			
Sunderland (Arrive)	12:04	14:49	16:24	17:53	20:21	22:52	11:14	14:49	16:50	18:06	20:21	22:52	13:09	17:06	19:08	20:21	21:40			

These times may vary to allow track improvements work to take place. Please check before travelling by visiting grandcentralrail.com or by downloading our app.

West Riding & Doncaster



Bradford Interchange

For Leeds and Aire Valley (via Forster Square)



Low Moor



Halifax

For Manchester, Rochdale and Blackburn



Brighouse

For Manchester, Dewsbury and Huddersfield



Mirfield

For Manchester, Dewsbury, Huddersfield and Leeds



First Class Lounge

Wakefield Kirkgate

For Wakefield Westgate, Leeds, Sheffield, Nottingham and Barnslev



Pontefract Monkhill

For Knottingley and Castleford



Doncaster

For Leeds, Hull, Sheffield, Derby, Birmingham, Lincoln, Scunthorpe, Cleethorpes, South and West England, Newcastle and Scotland

Peterborough

For services from the North

to/from London Kings Cross

And connections to Liverpool,

Lincoln, Norwich and Horsham.



Step Free Access

Self-Service ticket machine

Ticket Office

Waiting Rooms

■ Refreshments

ॐ Bicycle storage

Toilets (open times vary)

ATM

Taxi rank

Left luggage

Staff for all or part of most days

North East & York

Sunderland

For Tyne and Wear Metro services to Newcastle Airport and South Hylton for Heworth and Newcastle

Hartlepool



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Eaglescliffe

For Darlington, Middlesbrough, Saltburn and Whitby

Northallerton

For Darlington, Yarm and Middlesbrough

Thirsk

(Step free access to platforms and ticket office is only available via a foot crossing when the station is staffed)

York

For Scotland. Scarborough, Harrogate, Leeds, Hull, South and West England, Sheffield and Birmingham

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We recommend the Large APCOA car park on the west side of York Station, the main car park

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Pay at the machine, use RingGo.co.uk or call 03452 22 42 24

For seasonal tickets or other queries Email contactus@apcoa.com

APCOA

P X & # 4 6 Peterborough

For services from the North to/from London Kings Cross And connections to Liverpool, Lincoln, Norwich and Horsham.

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For London Underground and Eurostar services to international destinations

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