

No
Booking
Fee

when you book direct

You are
Central
to Us

Travel
Direct

from your local station

GC
GRAND CENTRAL
by arriva

USEFUL INFORMATION



Buying your ticket

Buy your train tickets with no booking fee at [grandcentralrail.com](https://www.grandcentralrail.com) or by calling 0345 603 4852.



E-tickets

You can buy and display tickets on your mobile device using our app. More information: [grandcentralrail.com/e-ticket](https://www.grandcentralrail.com/e-ticket)



Carnet tickets

Frequent travellers could save money by using Carnet tickets for journeys to/from London. See [grandcentralrail.com/carnets](https://www.grandcentralrail.com/carnets) for details.



Travelling in a group?

Discounted fares are available for groups, simply visit [grandcentralrail.com/groups](https://www.grandcentralrail.com/groups) for more information.



Assisted Travel

Book assisted travel by calling 0345 603 4852 or by using the Text Relay service: 18001 0344 811 0072. Please try to provide at least 24 hours' notice if assistance is required. Seating plans for our trains can be found at: [grandcentralrail.com/help/travel-assistance/](https://www.grandcentralrail.com/help/travel-assistance/)



Luggage and large items

Luggage space is available between the seat backs, on overhead racks and at the end of the carriage. For large items of luggage, storage is available at both ends of the train.



Cycle storage

You can now reserve a space for your bike before you travel by calling 0345 603 4852 (Option 5)*.

The information contained in this leaflet is correct at date of publication but changes may occur. *Subject to availability.

ON BOARD



Staying safe on board

Please wear a face covering, unless exempt and keep your distance from other passengers where possible.



Free Wi-Fi*

For passengers in both standard and First Class. If you are having trouble connecting please call the Wi-Fi support line on 0208 028 0371.



Power on the move*

Power sockets are available in most carriages for charging laptops and mobile phones.



No smoking

Smoking is not permitted on our trains (including electronic cigarettes) or at stations.



Lost property

Please refer to [grandcentralrail.com/lost-property](https://www.grandcentralrail.com/lost-property) for more information regarding lost property.



Travel with confidence

We're keeping our services up to date with Government and public health guidance.



Refreshments

Order refreshments from your seat and our on board crew will deliver it to your seat.



Journey Central

Access our on board portal and keep up to date with your trains latest information and updates on your journey.



/GrandCentralRail



@GC_Rail



/grandcentralrail



Contact us

We want every journey you take with Grand Central to be enjoyable and memorable. If you have any problems during your journey with us please make our on-board team aware. They are trained to help you and will try to resolve any issue straight away.

If you are delayed while travelling on a Grand Central train, you may be entitled to compensation. For more information please visit [grandcentralrail.com/compensation](https://www.grandcentralrail.com/compensation), where you will find our compensation form. If you decide not to use your ticket to make all or part of your intended journey, you may be eligible for a refund. Please visit [grandcentralrail.com/refund](https://www.grandcentralrail.com/refund) for more information.

We love to talk! Our friendly, Sheffield-based Customer Relations team are on hand to help with any queries.

Call us on **0345 603 4852** (Monday - Friday 08:00-18:00).
Post: **Customer Relations Manager, Grand Central, PO Box 5871, Sheffield, S1 9GP.**

Email: customer.services@grandcentralrail.com

Twitter: [@GC_Rail](https://twitter.com/GC_Rail)



Ombudsman

The Rail Ombudsman offers an independent, free and expert service to investigate unresolved complaints about train companies. We will always try our best to put things right, but if you are unhappy with the way your comments have been addressed, you may contact the Rail Ombudsman by:

Website: www.railombudsman.org

Telephone: **0330 094 0362**

Textphone: **0330 094 0363**

Email: info@railombudsman.org

Twitter: [@RailOmbudsman](https://twitter.com/RailOmbudsman)

Post: **FREEPOST - RAIL OMBUDSMAN**

Ref: GCT0520

**TRAIN
TIMES**

15 MAY TO
10 DECEMBER 2022

online | mobile | app

grandcentralrail.com

Train times and services are subject to change in light of Government guidelines. Please check before you travel.

Train Times

Train times and services are subject to change in light of Government guidelines.
Please check before you travel. Visit [grandcentralrail.com/travelling-with-gc](https://www.grandcentralrail.com/travelling-with-gc) for travel updates.

WEST RIDING - Bradford Interchange to London Kings Cross

Southbound Departures	Monday to Friday				Saturday				Sunday			
Bradford Interchange	06:55	07:56	10:22	14:50	06:55	08:46	10:22	15:23	08:04	12:11	15:12	15:59
Low Moor	07:01	08:02	10:28	14:56	07:01	08:52	10:28	15:29	08:10	12:17	15:18	16:05
Halifax	07:10	08:10	10:37	15:03	07:10	08:59	10:36	15:36	08:17	12:24	15:24	16:12
Brighouse	07:20	08:23	10:47	15:17	07:20	09:13	10:48	15:49	08:27	12:36	15:36	16:23
Mirfield	07:26	08:30	10:54	15:24	07:27	09:21	10:55	15:56	08:35	12:43	15:43	16:30
Wakefield Kirkgate	07:45	08:56	11:14	15:39	07:45	09:40	11:14	16:18	08:49	12:58	16:02	16:44
Pontefract Monkhill	07:59	-	11:32	15:54	07:59	09:55	11:30	16:33	-	-	-	-
Doncaster	08:31	09:30	12:03	16:22	08:33	10:23	12:04	17:08	09:11	13:21	16:25	17:11
London Kings Cross (Arrive)	10:08	11:14	13:44	18:08	10:07	11:59	13:44	18:47	10:40	14:53	17:56	18:42

Northbound Departures	Monday to Friday				Saturday				Sunday			
London Kings Cross	10:57	14:56	16:27	19:48	10:48	15:25	16:27	19:57	11:50	15:50	18:53	19:27
Doncaster	12:35	16:31	18:04	21:19	12:22	17:02	18:02	21:34	13:21	17:22	20:39	21:00
Pontefract Monkhill	12:58	16:55	–	–	–	–	–	22:03	–	–	–	–
Wakefield Kirkgate	13:14	17:14	18:31	21:41	12:49	17:24	18:34	22:20	13:46	17:51	21:00	21:24
Mirfield	13:27	17:27	18:46	22:04	13:02	17:36	18:47	22:32	14:02	18:03	21:15	21:36
Brighouse	13:36	17:35	18:54	22:12	13:10	17:44	18:54	22:40	14:09	18:11	21:22	21:46
Halifax	13:47	17:46	19:05	22:26	13:21	17:57	19:05	22:55	14:20	18:21	21:33	21:58
Low Moor	13:54	17:53	19:12	22:34	13:28	18:04	19:12	23:02	14:27	18:28	21:40	22:06
Bradford Interchange (Arrive)	14:01	18:00	19:19	22:42	13:35	18:12	19:18	23:09	14:34	18:35	21:47	22:13

Peak service

NORTH EAST - Sunderland to London Kings Cross

Southbound Departures	Monday to Friday						Saturday						Sunday					
Sunderland	06:46	08:53	09:54	12:30	15:30	17:30	06:43	08:29	09:55	12:18	15:29	17:30	09:23	10:28	12:12	14:14	18:12	
Hartlepool	07:12	09:15	10:17	12:55	15:54	17:56	07:08	08:54	10:20	12:42	15:53	17:54	09:47	10:52	12:36	14:39	18:36	
Eaglescliffe	07:35	09:39	10:41	13:14	16:15	18:19	07:35	09:15	10:42	13:01	16:13	18:14	10:07	11:11	12:57	14:58	18:57	
Northallerton	07:55	09:59	10:59	13:39	16:43	18:42	07:55	09:33	11:04	13:19	16:33	18:32	10:25	11:33	13:15	15:15	19:20	
Thirsk	08:03	10:08	11:09	13:48	16:43	18:52	08:04	09:46	11:21	13:28	16:43	18:43	10:34	11:42	13:25	15:24	19:29	
York	08:22	10:26	11:41	14:07	17:03	19:12	08:22	10:09	11:50	13:48	17:06	19:02	10:54	12:08	13:47	15:47	19:49	
London Kings Cross (Arrive)	10:14	12:31	13:54	16:08	19:08	21:07	10:14	12:14	13:50	15:44	19:06	20:59	12:41	13:55	15:42	17:42	21:42	

Northbound Departures	Monday to Friday						Saturday						Sunday					
London Kings Cross	08:27	11:27	12:56	14:27	16:48	19:27	07:48	11:27	13:18	14:27	16:48	19:27	09:50	13:48	15:23	16:53	18:22	
York	10:25	13:23	14:51	16:18	18:45	21:23	09:46	13:24	15:15	16:23	18:44	21:23	11:42	15:38	17:24	18:41	20:12	
Thirsk	10:43	13:40	15:14	16:35	19:02	21:40	10:04	13:41	15:37	16:40	19:02	21:40	11:59	15:55	17:40	19:00	20:29	
Northallerton	10:59	13:49	15:23	16:44	19:10	21:49	10:20	13:49	15:45	17:00	19:11	21:49	12:08	16:05	17:57	19:12	20:46	
Eaglescliffe	11:17	14:04	15:46	17:03	19:28	22:05	10:38	14:04	16:03	17:17	19:29	22:06	12:25	16:24	18:14	19:32	21:03	
Hartlepool	11:38	14:24	16:13	17:24	19:53	22:24	10:59	14:24	16:23	17:39	19:54	22:26	12:45	16:44	18:44	19:55	21:26	
Sunderland (Arrive)	12:04	14:52	16:38	17:53	20:21	22:52	11:26	14:51	16:51	18:06	20:21	22:52	13:09	17:08	19:08	20:21	21:51	

These times may vary at the weekends to allow track improvement work to take place. Please check before travelling by visiting grandcentralrail.com or calling 03457 48 49 50

grandcentralrail.com

West Riding & Doncaster

Bradford Interchange
For Leeds and Aire Valley
(via Forster Square)

P **Low Moor**

P  **Halifax**
For Manchester, Rochdale
and Blackburn

P    **Brighthouse**
For Manchester, Dewsbury
and Huddersfield

P    **Mirfield**
For Manchester, Dewsbury
Huddersfield and Leeds

P      *

*Grand Central
First Class Lounge*

Wakefield Kirkgate

For Wakefield Westgate,
Leeds, Sheffield, Nottingham
and Barnsley












P   **Ponte Fract Monkhill**
For Knottingley and Castleford

P

Doncaster

For Leeds, Hull, Sheffield,
Derby, Birmingham,
Lincoln, Scunthorpe,
Cleethorpes, South and
West England, Newcastle
and Scotland

London Kings Cross
For London Underground and Eurostar services to international destinations

-  Car parking
-  Step Free Access
-  Disabled assistance
-  Self-Service ticket machine
-  Ticket office
-  Waiting Rooms
-  Refreshments
-  Bicycle storage
-  Toilets (open times vary)
-  ATM
-  Taxi rank
-  Left luggage
-  Staff for all or part of most days

* *Coming soon*

North East & York

Sunderland
For Tyne and Wear Metro
services to Newcastle
Airport and South Hylton
for Heworth and Newcastle

Hartlepool

Eaglescliffe
For Darlington, Middlesbrough,
Saltburn and Whitby

Northallerton
For Darlington, Yarm
and Middlesbrough

Thirsk
(Step free access to platforms
and ticket office is only
available via a foot crossing
when the station is staffed)

York
For Scotland,
Scarborough, Harrogate,
Leeds, Hull, South and
West England, Sheffield
and Birmingham

We recommend the Large APCOA car park on the west side of York Station, just off Leeman Road. It's cheaper than the main car park.

Pay at the machine, use RingGo.co.uk
or call 03452 22 42 24

For seasonal tickets or other queries
Email contactus@apcoa.com

APCOA
PARKING

Ref: GCT0520