

## Family Travel

### Kid's Fares

Children aged between 5 and 15 will be charged half the adult fare on Grand Central trains. If you have children under the age of 5, travel is free.

- Don't forget to ask for a Trax the Tiger activity pack when you're on the train. This fun-packed sheet contains games, puzzles and even a game of I-spy to play on your journey.
- And for bigger kids (and adults!) we have board games available including Chess, Monopoly and Cluedo (subject to availability).



To buy tickets and find out more go to [www.grandcentralrail.com](http://www.grandcentralrail.com)

## Railway the Right Way



### Buying your ticket

Save time by buying your ticket online at [www.grandcentralrail.com](http://www.grandcentralrail.com) or by calling 0844 811 0071. Buy in advance for cheaper tickets and don't forget you can also buy on-board at the usual rate.



### Seat reservations

Seat reservations are available when you book in advance. We suggest you reserve a seat especially at peak times, weekends and holidays. Buy and reserve at [www.grandcentralrail.com](http://www.grandcentralrail.com) or call 0844 811 0071.



### First class

Enjoy more legroom, wide adjustable seats, complimentary light refreshments and more room to work. First class is located in Coach F, normally found towards the Northern end of our trains.



### Railcards

Railcard holders can save 34% on Grand Central tickets.



### Carnet tickets

Regular travellers could save up to 25% by buying a carnet book of ten single tickets. See [www.grandcentralrail.com/carnets](http://www.grandcentralrail.com/carnets) for details.



### Wi-Fi internet access

Free Wi-Fi is fitted to all Grand Central services.



### Power on the move

Power sockets are available in most carriages for charging laptops and mobile phones.



### Food and drink

A buffet car is available on every train offering a range of locally sourced food and soft and alcoholic drinks.



### Pets

Well-behaved pets are welcome on board. Please ensure your pet does not disturb other passengers. Dogs must be kept on a lead and all pets must be kept off the seats.



### Luggage

Luggage space is available between the seat backs, on overhead racks and at the end of each carriage. Please stow your luggage safely so it does not obstruct other passengers. Keep your belongings in sight and ensure they are clearly labelled. Unidentified and suspicious items may be removed if left unattended.

## Useful Information



### Cycles and large items

Storage for cycles and large items of luggage is available at both ends of the train. Contact the on-board staff for access. (Subject to availability).



### No smoking

Smoking is not permitted on trains or stations.



### Group travel

Contact Customer Services to arrange group travel. t: 0845 603 4852 e: [customer.services@grandcentralrail.com](mailto:customer.services@grandcentralrail.com)



### Assisted travel

Book assisted travel by calling 0844 811 0072 or text phone 0845 305 6815. Please try to provide at least 24 hours notice if assistance is required. Wheelchair spaces are available in Coach D. Mobility scooters cannot be carried unless they can be folded. Our Disabled Person's Protection policy is available at [www.grandcentralrail.com](http://www.grandcentralrail.com)



### Lost property

For trains travelling towards Sunderland or Bradford, contact Northern Rail's Lost Property office on 0845 0000 125. For trains travelling towards London, contact King's Cross Lost Property Office on 0207 837 4334.



### Passenger Focus

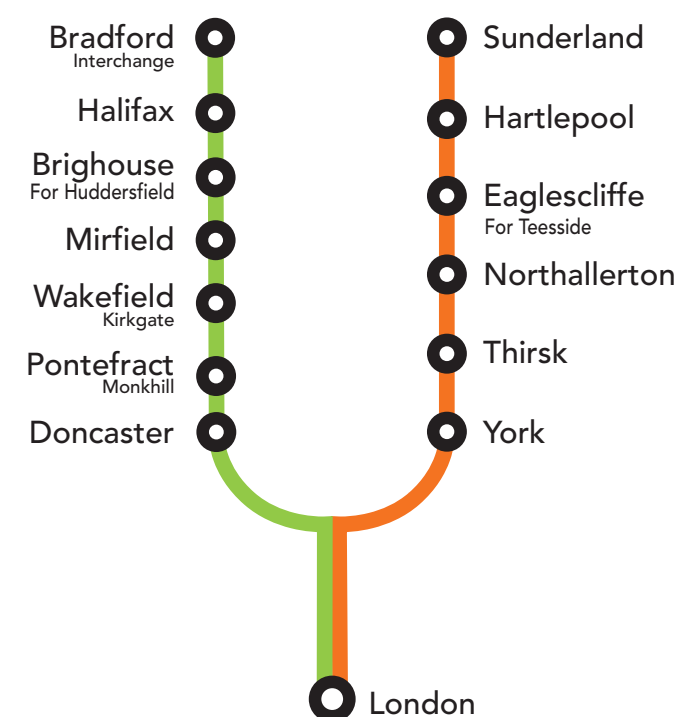
Passenger Focus is the official independent body representing rail travellers. If you are unhappy about our response to a complaint, contact Passenger Focus on 0300 123 2140, [www.passengerfocus.org.uk](http://www.passengerfocus.org.uk) or PO BOX 4257, Manchester, M60 3AR.



### Comments

If you are unhappy with any aspect of our service, please contact our on-board staff, who will try and resolve any problems straight away. If staff are unable to resolve problems satisfactorily, they will provide you with a feedback form. Our Passenger Charter is available at [www.grandcentralrail.com](http://www.grandcentralrail.com) or from Customer Services on 0845 603 4852.

## Our Routes



### Essential contacts

Buy tickets and reserve seats:  
0844 811 0071 [www.grandcentralrail.com](http://www.grandcentralrail.com)

Grand Central Customer Services:  
Monday to Friday, 9am – 5pm t: 0845 603 4852  
e: [customer.services@grandcentralrail.com](mailto:customer.services@grandcentralrail.com)

Check train times and changes to train services with  
National Rail:

t: 08457 484950 w: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

Train Tracker™: 0871 200 49 50

Train Tracker™ Text: text the station name to 8 49 50

Textphone for customers with hearing impairments:  
0845 60 50 600

You are strongly advised to check train times before travelling, particularly at weekends when essential rail repair work takes place.

Grand Central Railway Company Ltd,  
River House, 17 Museum Street, York, YO1 7DJ

# Train Times

11 December – 21 December 2011  
3 January – 24 June 2012

## North East & Yorkshire to London Kings Cross





### Bradford Interchange

For Leeds and Aire Valley (via Forster Square)



### Halifax

For Manchester, Rochdale and Blackburn



### Brighouse

For Manchester, Dewsbury and Huddersfield



### Mirfield

For Manchester, Dewsbury, Huddersfield and Leeds



### Wakefield Kirkgate

For Wakefield Westgate, Leeds, Sheffield, Nottingham and Barnsley



### Pontefract Monkhill

For Knottingley and Castleford



### Doncaster

For Leeds, Hull, Sheffield, Derby, Birmingham, Lincoln, Scunthorpe, Grimsby, Cleethorpes, South and West England, Newcastle and Scotland

- Car parking
- Left luggage
- Step free access
- Taxi rank
- Bicycle storage
- Airport connections
- ATM
- Toilets
- Refreshments
- Disabled assistance
- Minimum connection time (minutes)
- Staff for all or part of most days

## Train Times

11 December – 21 December 2011

3 January – 24 June 2012

See [www.grandcentralrail.com](http://www.grandcentralrail.com) for services during the festive period, Christmas and New Year 2011.

### Bradford Interchange to London Kings Cross

Southbound Departures	Monday to Friday			Saturday			Sunday			
Bradford Interchange	06.51	10.22	15.37	06.51	10.22	15.22	07.55	08.05	12.04	15.42
Halifax	07.07	10.37	15.52	07.03	10.38	15.35	08.07	07.30B	12.15	15.54
Brighouse	07.18	10.48	16.05	07.14	10.48	15.46	08.18	07.50B	12.26	16.05
Mirfield	07.28	10.56	16.13	07.22	10.56	-	08.26	08.05B	12.35	16.14
Wakefield Kirkgate	07.42	11.11	16.40	07.38	11.11	16.11	08.43	08.43	12.51	16.30
Pontefract Monkhill	08.01	11.34	16.56	07.58	11.35	16.29	-	-	-	-
Doncaster	08.31	12.08	17.25	08.31	12.05	17.03	09.06	09.06	13.23	17.12
London Kings Cross (arrive)	10.13	13.45	19.05	10.09	13.46	18.45	10.40	10.40	14.55	18.50

Northbound Departures	Monday to Friday			Saturday			Sunday		
London Kings Cross	10.48	14.48	19.48	10.48	15.48	19.20	11.48	15.48	19.23
Doncaster	12.24	16.24	21.33	12.20	17.21	20.53	13.17	17.20	21.01
Pontefract Monkhill	12.49	16.48	-	-	-	21.16	-	-	-
Wakefield Kirkgate	13.09	17.08	-	12.43	17.45	-	13.46	17.48	21.23
Mirfield	-	17.21	22.16	12.56	17.58	21.48	14.01	18.03	21.38
Brighouse	13.31	17.30	22.24	13.06	18.07	21.59	14.09	18.11	21.47
Halifax	13.42	17.41	22.34	13.22	18.24	22.10	14.20	18.21	21.58
Bradford Interchange (arrive)	13.55	17.55	22.48	13.38	18.39	22.24	14.37	18.37	22.11

Does not run from 1 April to 13 May

Runs from 1 April to 13 May

B: The 08.05 service from Bradford Interchange will not stop at Halifax, Brighouse or Mirfield. Rail Replacement bus services will leave Halifax at 07.30, Brighouse at 07.50 and Mirfield at 08.05, arriving at Wakefield Kirkgate at 08.30 for passengers to join the 08.43 train. The bus at Mirfield will depart from the bus stop at the junction of Station Road and Huddersfield Road.

### Sunderland to London Kings Cross

Southbound Departures	Monday to Friday				Saturday				Sunday			
Sunderland	06.45	08.42	12.28	17.31	06.43	08.30	12.18	17.29	09.12	12.12	14.12	18.12
Hartlepool	07.09	09.07	12.52	17.55	07.09	08.54	12.43	17.53	09.36	12.36	14.36	18.36
Eaglescliffe	07.30	09.27	13.12	18.20	07.30	09.17	13.05	18.12	09.59	13.02	14.59	18.59
Northallerton	07.50	09.46	13.31	18.40	07.48	09.40	13.27	18.31	10.20	13.23	15.22	19.21
Thirsk	07.59	09.57	13.42	18.49	07.57	09.49	13.36	18.41	10.29	13.32	15.31	19.30
York	08.20	10.25	14.05	19.10	08.16	10.09	13.55	19.01	10.50	13.52	15.50	19.51
London Kings Cross (arrive)	10.25	12.29	16.09	21.05	10.15	12.07	15.49	20.57	12.44	15.46	17.45	21.45

Northbound Departures	Monday to Friday				Saturday				Sunday			
London Kings Cross	07.49	11.23	16.48	19.18	07.48	11.20	16.48	19.07	09.48	13.48	16.48	18.23
York	10.01	13.22	18.44	21.19	09.44	13.16	18.43	20.58	11.41	15.44	18.47	20.20
Thirsk	10.18	13.39	19.00	21.36	10.00	13.33	18.59	21.15	11.58	16.08	19.04	20.36
Northallerton	10.28	13.46	19.15	21.47	10.16	13.40	19.10	21.22	12.06	16.15	19.18	20.44
Eaglescliffe	10.47	14.05	19.34	22.05	10.38	13.59	19.29	21.41	12.25	16.34	19.39	21.03
Hartlepool	11.13	14.24	19.53	22.25	11.14	14.22	19.49	22.01	12.52	17.01	20.13	21.23
Sunderland (arrive)	11.40	14.50	20.21	22.51	11.40	14.50	20.21	22.36	13.21	17.27	20.39	21.51

Peak services. Off-Peak tickets are not valid for travel. 19 February to 25 March 2012 Hartlepool depart 20.11 arrive Sunderland 20.37



### London Kings Cross

For London Underground and Eurostar Services to international destinations

### Sunderland

For Tyne and Wear Metro services to Newcastle Airport and South Hylton for Heworth and Newcastle



### Hartlepool



### Eaglescliffe

For Darlington, Middlesbrough, Saltburn and Whitby



(A staffed ticket office and waiting room is expected for 2012, please check before travel).

### Northallerton

For Darlington, Yarm and Middlesbrough



### Thirsk



### York

For Scotland, Scarborough, Harrogate, Leeds, Hull, South and West England, Sheffield and Birmingham



**APCOA** We recommend the large APCOA car park on the west side of York Station, just off Leeman Road. It's cheaper than the main car park. Pay at the machine, use RingGo.co.uk or call 0845 077 4224 For season ticket or other queries email [contactus@apcoa.com](mailto:contactus@apcoa.com)



### Remember

Free Wi-Fi is fitted to all Grand Central services.

## ? Which Grand Central Ticket is right for you?

(more details at [www.grandcentralrail.com](http://www.grandcentralrail.com))

### GC Advance/First Advance

#### What are they?

Great value tickets valid on a specific train on a specified date. Buy up to 12 weeks before date of travel. Seat reservations are available. Child and Railcard discounts apply. No refunds.

#### Ideal for...

Leisure and business travellers who can commit to a specific Grand Central service. First class offers even more legroom and complimentary refreshments.

### GC Flexible Off-Peak/First Off-Peak

#### What are they?

Valid on Grand Central Off-Peak services on date specified on the ticket. Seat reservations are available. Same price if bought before travel or on board on the day of travel. Child and Railcard discounts apply. Refund conditions apply.

#### Ideal for...

Leisure and business travellers who like to have more flexibility when they travel. First class offers even more legroom and complimentary refreshments.

### GC Flexible Anytime/First Anytime

#### What are they?

Valid on Grand Central services on the ticket date or on the following day. Same price if bought before travel or on board on day of travel. Child and railcard discounts apply. Refund conditions apply.

#### Ideal for...

Leisure and business travellers who need even more flexibility.

### GC Carnet

#### What is it?

A book of 10 discounted "tear out" single tickets for use between any two Grand Central calling points. Available as Off-Peak and Anytime, Standard and First class.

#### Ideal for...

Leisure and business travellers who want the freedom to travel at short notice and have immediate access to great value tickets. Especially useful for regular travellers. Anyone can use tickets from a single carnet book, so ideal for business or family use. See [www.grandcentralrail.com/carnets](http://www.grandcentralrail.com/carnets)

### National (Discount) Railcard

#### What is it?

Several different Railcards are available to buy offering 34% discounts on most rail tickets.

#### Ideal for...

There are Railcards for different types of traveller. Details from: [www.grandcentralrail.com](http://www.grandcentralrail.com)